

# Neutrino masses and mixing in $A_4$ models with three Higgs doublets

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We study neutrino masses and mixing in the context of flavor models with  $A_4$  symmetry, three scalar doublets in the triplet representation, and three lepton families. We show that there is no representation assignment that yields a dimension-five mass operator consistent with experiment. We then consider a type-I seesaw with three heavy right-handed neutrinos, explaining in detail why it fails, and showing with a numerical example that agreement with the present neutrino oscillation data can be recovered with the inclusion of dimension-three heavy neutrino mass terms that break softly the  $A_4$  symmetry.

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## I. INTRODUCTION

One can attempt to explain the structure of neutrino masses and mixing by building full theories subject to discrete symmetries (for recent reviews, see e.g. Refs. [1–4]). As an alternative, one may consider effective operators in the low-energy limit and their remnant symmetries, without recourse to the full theory [5]. In either case, it is important to ensure that the vacuum structure chosen for the scalar sector of the theory does indeed correspond to a global (and not merely a local) minimum. Recently [6], the global minima of theories with three Higgs doublets,  $\Phi_k$  ( $k = 1, 2, 3$ ), in triplet representations of  $A_4$  [7] or  $S_4$  have been identified. It turns out that the allowed alignments for the vacuum expectation values (VEV) in  $A_4$  are [6]

$$\begin{aligned} &v(1, 0, 0), \\ &v(1, 1, 1), \\ &v(\pm 1, \eta, \eta^*) \text{ with } \eta = e^{i\pi/3}, \\ &v(1, e^{i\alpha}, 0) \text{ with any phase } \alpha. \end{aligned} \quad (1)$$

Permutations of these VEV are still global minima; other solutions of the stationarity conditions are not. The quark sector of such theories was explored by us in Ref. [8]. It was shown that, at tree level, there is no consistent theory with only three families of standard quark fields that can explain the fact that the quark masses and the Cabibbo-Kobayashi-Maskawa CP-violating phase are nonvanishing.

In this article, we extend the analysis of Ref. [8] to the neutrino sector, assuming that neutrino masses are generated through a low-energy mass operator in an effective theory. We consider models with three Higgs doublets  $\Phi_k$  in a triplet representation of  $A_4$ , so that the only possible VEV structures are those in Eqs. (1).

In Sec. II we recall the features that apply to the charged-lepton Yukawa matrices in  $A_4$  [8]. Then, we turn to the neutrino sector. In Sec. III A, we address the question of whether it is possible to get a consistent picture in an effective theory with the following particle content: three scalar doublets in a triplet representation of  $A_4$ ; three left-handed lepton doublets  $L_L$  and three right-handed charged leptons  $\ell_R$  in any representation of  $A_4$ . We conclude that, although an  $A_4$ -invariant dimension-five effective operator  $(L_L \Phi)(L_L \Phi)$  can always be built, it is not possible to assign suitable  $A_4$  representations to the fields in order to obtain viable (nondegenerate and non-vanishing) mass spectra, with the VEV alignments given in Eq. (1) and neutrino masses arising solely from the effective operator. As a result, in such a minimal  $A_4$  framework, none of the standard seesaw mechanisms, usually invoked to give small masses to neutrinos, is consistent with the experimental data. With the aim of identifying what features need to be corrected when building a complete viable model, in Sec. III B we discuss in detail type I (type III) seesaw models<sup>1</sup> that contain a minimal particle content, namely, three generations of left-handed lepton doublets and right-handed charged-lepton singlets, and three right-handed neutrino singlets  $\nu_R$  (fermion triplets  $\Sigma_R$ ). Since, at the Lagrangian level, the  $A_4$  flavour group structure is the same for both seesaw cases, so are the conclusions. Clearly, the above minimal setup is not sufficient to build a consistent  $A_4$  flavor model that leads to nonzero nondegenerate charged-lepton and neutrino masses, and to the correct leptonic mixing. A viable numerical example based on the soft breaking of the  $A_4$  symmetry is then presented in Sec. IV. Our conclusions are briefly summarized in Sec. V.

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<sup>1</sup> We do not consider here the type II seesaw scenario since it involves triplet scalars, thus making, in general, the identification of the global minima of the scalar potential extremely hard.

## II. $A_4$ AND CHARGED LEPTONS

The  $A_4$  group has four irreducible representations: three singlets  $\mathbf{1}$ ,  $\mathbf{1}'$ ,  $\mathbf{1}''$ , and one triplet  $\mathbf{3}$ . Here we adopt the basis used in Ref. [8] for the generators of the group, and place the three Higgs doublets in the triplet representation,  $\Phi \sim \mathbf{3}$ . The conclusions reached in Table II of Ref. [8] for the down-type quarks also hold for charged leptons. In particular, requiring nonvanishing nondegenerate charged-lepton masses forces the VEV alignments to be  $v(1, 1, 1)$  or  $v(\pm 1, \eta, \eta^*)$ , restricting the possible representation assignments to the cases listed in Table I.

$L_L$	$\ell_R$
$\mathbf{3}$	$\mathbf{3}$
$\mathbf{3}$	$(\mathbf{1}, \mathbf{1}', \mathbf{1}'')$
$(\mathbf{1}, \mathbf{1}', \mathbf{1}'')$	$\mathbf{3}$

TABLE I. Possible representations of the left-handed lepton doublet ( $L_L$ ), and right-handed charged-lepton singlets ( $\ell_R$ ), which lead to nonvanishing nondegenerate charged lepton masses, when the three Higgs doublets are in a triplet representation  $\mathbf{3}$ .

## III. $A_4$ AND MAJORANA NEUTRINOS

If neutrinos were Dirac particles, with masses arising from Yukawa couplings with  $\Phi_k$ , our conclusions would be the same as those reached in Ref. [8] for the up-type quarks. Clearly, in that case, the existence of one massless neutrino or the lack of leptonic CP violation would not contradict current experiments [9]. In this work, however, we focus on Majorana neutrinos whose masses are given by some seesaw mechanism or else are generated effectively by integrating out unspecified heavy degrees of freedom.

### A. Effective dimension-5 operator for neutrino masses

There is only one dimension 5 operator made out of the SM fields which respects the SM gauge symmetry [10],

$$\mathcal{L}_{\text{eff}} = (\bar{L}_L \tilde{\Phi}) K (\tilde{\Phi}^T L_L^c) + \text{H.c.}, \quad (2)$$

where  $K$  is a complex symmetric matrix, and  $\tilde{\Phi} = i\sigma_2 \Phi$ . Since we are only interested in the group structure, we will only refer to  $L_L L_L$  and  $\tilde{\Phi} \tilde{\Phi}$ .

If  $L_L \sim \mathbf{3}$  we can form the symmetric bilinears

$$(L_L \otimes L_L)_{\mathbf{1}} = L_1^2 + L_2^2 + L_3^2, \quad (3)$$

$$(L_L \otimes L_L)_{\mathbf{1}'} = L_1^2 + \omega^2 L_2^2 + \omega L_3^2, \quad (4)$$

$$(L_L \otimes L_L)_{\mathbf{1}''} = L_1^2 + \omega L_2^2 + \omega^2 L_3^2, \quad (5)$$

$$(L_L \otimes L_L)_{\mathbf{3}s} = 2(L_2 L_3, L_3 L_1, L_1 L_2), \quad (6)$$

where  $\omega = e^{2i\pi/3}$ . Similar combinations hold for  $\tilde{\Phi} \tilde{\Phi}$ . Forming all combinations that can lead to a singlet, we find

$$\begin{aligned} \mathcal{L}_{\text{eff}} = & \lambda_1 (L_1^2 + L_2^2 + L_3^2) (\tilde{\Phi}_1^2 + \tilde{\Phi}_2^2 + \tilde{\Phi}_3^2) \\ & + \lambda_2 (L_1^2 + \omega^2 L_2^2 + \omega L_3^2) (\tilde{\Phi}_1^2 + \omega \tilde{\Phi}_2^2 + \omega^2 \tilde{\Phi}_3^2) \\ & + \lambda_3 (L_1^2 + \omega L_2^2 + \omega^2 L_3^2) (\tilde{\Phi}_1^2 + \omega^2 \tilde{\Phi}_2^2 + \omega \tilde{\Phi}_3^2) \\ & + \lambda_4 (L_2 L_3 \tilde{\Phi}_2 \tilde{\Phi}_3 + L_3 L_1 \tilde{\Phi}_3 \tilde{\Phi}_1 + L_1 L_2 \tilde{\Phi}_1 \tilde{\Phi}_2), \end{aligned} \quad (7)$$

where the  $\lambda_1 \cdots \lambda_4$  are complex parameters.

After spontaneous symmetry breaking the fields get VEV  $\langle \Phi_k \rangle = v_k$ , and the elements of the symmetric matrix  $K$  become

$$\begin{aligned} k_{11} = & \lambda_1 (v_1^{*2} + v_2^{*2} + v_3^{*2}) + \lambda_2 (v_1^{*2} + \omega^2 v_2^{*2} + \omega v_3^{*2}) \\ & \lambda_3 (v_1^{*2} + \omega v_2^{*2} + \omega^2 v_3^{*2}), \\ k_{22} = & \lambda_1 (v_1^{*2} + v_2^{*2} + v_3^{*2}) + \lambda_2 \omega (v_1^{*2} + \omega^2 v_2^{*2} + \omega v_3^{*2}) \\ & \lambda_3 \omega^2 (v_1^{*2} + \omega v_2^{*2} + \omega^2 v_3^{*2}), \\ k_{33} = & \lambda_1 (v_1^{*2} + v_2^{*2} + v_3^{*2}) + \lambda_2 \omega^2 (v_1^{*2} + \omega^2 v_2^{*2} + \omega v_3^{*2}) \\ & \lambda_3 \omega (v_1^{*2} + \omega v_2^{*2} + \omega^2 v_3^{*2}) \\ k_{12} = & \frac{1}{2} v_1^* v_2^* \lambda_4, \quad k_{13} = \frac{1}{2} v_1^* v_3^* \lambda_4, \quad k_{23} = \frac{1}{2} v_2^* v_3^* \lambda_4. \end{aligned} \quad (8)$$

It was shown in Ref. [8] that only the VEV alignments  $(1, 1, 1)$  and  $(\pm 1, \eta, \eta^*)$ <sup>2</sup> lead to non-vanishing charged lepton masses. With  $(1, 1, 1)$ , we find

$$K = \frac{1}{2} \begin{pmatrix} 6\lambda_1 & \lambda_4 & \lambda_4 \\ \lambda_4 & 6\lambda_1 & \lambda_4 \\ \lambda_4 & \lambda_4 & 6\lambda_1 \end{pmatrix}, \quad (9)$$

meaning that  $KK^\dagger$  has a doubly degenerate eigenvalue  $9|\lambda_1|^2 + |\lambda_4|^2 - 3\text{Re}(\lambda_1 \lambda_4^*)$  and a third eigenvalue  $9|\lambda_1|^2 + |\lambda_4|^2 + 6\text{Re}(\lambda_1 \lambda_4^*)$ . With  $(\pm 1, \eta, \eta^*)$  the matrix  $K$  is slightly different, but the eigenvalues of  $KK^\dagger$  are the same with  $\lambda_1 \rightarrow \lambda_3$ . So, the effective dimension-5 term with  $A_4$  symmetry,  $\Phi \sim \mathbf{3}$ , and  $L_L \sim \mathbf{3}$  is ruled out.

Finally, we turn to the possibility that  $L_L$  is a singlet of  $A_4$ . We know from Table I that the only choice compatible with nonzero non-degenerate charged lepton masses is  $L_L \sim (\mathbf{1}, \mathbf{1}', \mathbf{1}'')$ ,  $\ell_R \sim \mathbf{3}$ . The  $L_L L_L$  group structures obtainable when  $L_L \sim (\mathbf{1}, \mathbf{1}', \mathbf{1}'')$  are contained in the right-hand side of Eq. (A.5). Entries with  $\mathbf{1}$  couple to the  $\tilde{\Phi} \tilde{\Phi}$  combination  $(\mathbf{3} \otimes \mathbf{3})_{\mathbf{1}}$ . This can be read from Eq. (3) by changing  $L_L \rightarrow \tilde{\Phi}$ , which after spontaneous symmetry breaking leads to  $(v_1^{*2} + v_2^{*2} + v_3^{*2})$ . Similarly, entries with  $\mathbf{1}'$  in Eq. (A.5) couple to the  $(\mathbf{3} \otimes \mathbf{3})_{\mathbf{1}'}$  combination  $(v_1^{*2} + \omega v_2^{*2} + \omega^2 v_3^{*2})$ . Finally, entries with  $\mathbf{1}''$  in Eq. (A.5) couple to the  $(\mathbf{3} \otimes \mathbf{3})_{\mathbf{1}''}$  combination  $(v_1^{*2} + \omega^2 v_2^{*2} + \omega v_3^{*2})$ .

For the VEV  $(1, 1, 1)$ , the above combinations give  $v_1^{*2} + v_2^{*2} + v_3^{*2} = 3$ ,  $v_1^{*2} + \omega v_2^{*2} + \omega^2 v_3^{*2} = 0$ , and

<sup>2</sup> Henceforth, we assume without loss of generality that  $v = 1$ .

$v_1^{*2} + \omega^2 v_2^{*2} + \omega v_3^{*2} = 0$ . In this case, the matrix  $K$  is of the form

$$K = 3 \begin{pmatrix} \lambda_1 & 0 & 0 \\ 0 & 0 & \lambda_2 \\ 0 & \lambda_2 & 0 \end{pmatrix}. \quad (10)$$

The matrix  $KK^\dagger$  has a doubly degenerate eigenvalue  $3|\lambda_2|^2$ , and a third eigenvalue  $3|\lambda_1|^2$ . Similarly, for the VEV  $(\pm 1, \eta, \eta^*)$ , the relevant VEV combinations are 0, 3, and 0, respectively, with

$$K = 3 \begin{pmatrix} 0 & \lambda_2 & 0 \\ \lambda_2 & 0 & 0 \\ 0 & 0 & \lambda_1 \end{pmatrix}. \quad (11)$$

Again,  $KK^\dagger$  has a doubly degenerate eigenvalue  $3|\lambda_2|^2$ , and a third eigenvalue  $3|\lambda_1|^2$ . As a result, all cases are ruled out.

### B. Type I and type III seesaw

We consider first the type I [11] seesaw mechanism with  $n_R = 3$  right-handed neutrino fields. The relevant Lagrangian is

$$\begin{aligned} -\mathcal{L}_I = & \bar{L}_L \sum_{k=1}^3 Y_{\ell,k} \Phi_k \ell_R + \bar{L}_L \sum_{k=1}^3 Y_{\nu,k}^* \tilde{\Phi}_k \nu_R \\ & + \frac{1}{2} \bar{\nu}_R M_R \nu_R^c + \text{H.c.}, \end{aligned} \quad (12)$$

where  $L_L = (\ell_L, \nu_L)^T$ ,  $\ell_R$ , and  $\nu_R$  are vectors in the three dimensional generation spaces of left-handed doublets, right-handed charged-lepton singlets, and right-handed neutrino singlets, respectively. For each scalar doublet  $\Phi_k$  there is a charged-lepton Yukawa matrix  $Y_{\ell,k}$ , and a neutrino Yukawa matrix  $Y_{\nu,k}$ . After the spontaneous symmetry breaking we obtain the mass terms

$$-\mathcal{L}_I = \bar{\ell}_L m_\ell \ell_R + \bar{\nu}_L m_D \nu_R + \frac{1}{2} \bar{\nu}_R M_R \nu_R^c + \text{H.c.}, \quad (13)$$

where

$$\begin{aligned} m_\ell &= \sum_{k=1}^3 Y_{\ell,k} v_k, \\ m_D &= \sum_{k=1}^3 Y_{\nu,k}^* v_k^*, \end{aligned} \quad (14)$$

and  $M_R$  is a symmetric matrix. To correctly reproduce the light neutrino masses, the eigenvalues of  $M_R$  should be much larger than  $(|v_1|^2 + |v_2|^2 + |v_3|^2)^{1/2}$ . Integrating out the heavy right-handed Majorana fields, the low-energy effective Lagrangian becomes

$$-\mathcal{L}_{\text{eff}} = \bar{\ell}_L m_\ell \ell_R + \frac{1}{2} \nu_L^T C m_\nu \nu_L + \text{H.c.}, \quad (15)$$

and the light neutrinos acquire an effective mass

$$m_\nu = -m_D M_R^{-1} m_D^T. \quad (16)$$

In the basis where the charged-lepton mass matrix is diagonal,

$$m_\ell = \text{diag}(m_e, m_\mu, m_\tau), \quad (17)$$

the neutrino mass matrix  $m_\nu$  is diagonalized by the Pontecorvo-Maki-Nakagawa-Sakata (PMNS) [12] leptonic mixing matrix  $U$  as

$$U^T m_\nu U = \text{diag}(m_1, m_2, m_3), \quad (18)$$

where  $m_i$  are the light neutrino masses.

We will try to assign the lepton fields to  $A_4$  representations, subject to the following constraints:

1. The matrix  $M_R$  corresponding to the heavy Majorana fields cannot have a zero eigenvalue;
2. The tree-level masses for the charged leptons cannot vanish or be degenerate.

The first condition forces the right-handed neutrino fields to be in one of the following three representations. One can have  $\nu_R \sim (\mathbf{1}, \mathbf{1}, \mathbf{1})$ , and

$$M_R = \begin{pmatrix} \times & \times & \times \\ \times & \times & \times \\ \times & \times & \times \end{pmatrix}, \quad (19)$$

where  $\times$  represents an independent complex entry. Alternatively, one can have  $\nu_R \sim (\mathbf{1}, \mathbf{1}', \mathbf{1}'')$ , and

$$M_R = \begin{pmatrix} \times & 0 & 0 \\ 0 & 0 & \times \\ 0 & \times & 0 \end{pmatrix}. \quad (20)$$

Finally, if  $\nu_R \sim \mathbf{3}$ , then

$$M_R = M \begin{pmatrix} 1 & 0 & 0 \\ 0 & 1 & 0 \\ 0 & 0 & 1 \end{pmatrix}, \quad (21)$$

where  $M$  is an arbitrary complex number. This corresponds to degenerate heavy neutrinos. Other combinations are ruled out by our first requirement. For example, choosing  $\nu_R \sim (\mathbf{1}', \mathbf{1}', \mathbf{1}'')$ , one finds

$$M_R = \begin{pmatrix} 0 & 0 & \times \\ 0 & 0 & \times \\ \times & \times & 0 \end{pmatrix}, \quad (22)$$

leading to one massless “heavy” neutrino.

Before proceeding, let us look back at Eq. (16). Because  $\det M_R \neq 0$ , the existence (or absence) of massless light neutrinos depends on the nature of  $m_D$ . If

$\det m_D = 0$  ( $\det m_D \neq 0$ ), then  $\det m_\nu = 0$  ( $\det m_\nu \neq 0$ ). As a result, we will consider the constraints coming from charged leptons in each of these two cases, separately. Notice that, regardless of the  $\nu_R$  representation, no case with both  $L_L$  and  $\ell_R$  in singlet representations is possible because  $\Phi \sim \mathbf{3}$ , leading to  $m_\ell = 0$ . Similarly, the cases where both  $L_L$  and  $\nu_R$  are in singlet representations are excluded because they lead to  $m_D = 0$  and, through Eq. (16), to  $m_\nu = 0$ . The remaining cases are listed in Table II.

Case	$L_L$	$\nu_R$	$\ell_R$	Neutrino masses
i)	$\mathbf{3}$	$\mathbf{3}$	$\mathbf{3}$	2 degenerate
ii)	$\mathbf{3}$	$\mathbf{3}$	$(\mathbf{1}, \mathbf{1}', \mathbf{1}'')$	2 degenerate
iii)	$(\mathbf{1}, \mathbf{1}', \mathbf{1}'')$	$\mathbf{3}$	$\mathbf{3}$	2 degenerate
iv)	$\mathbf{3}$	$(\mathbf{1}, \mathbf{1}', \mathbf{1}'')$	$\mathbf{3}$	2 degenerate
v)	$\mathbf{3}$	$(\mathbf{1}, \mathbf{1}', \mathbf{1}'')$	$(\mathbf{1}, \mathbf{1}', \mathbf{1}'')$	2 degenerate
vi)	$\mathbf{3}$	$(\mathbf{1}, \mathbf{1}, \mathbf{1})$	$\mathbf{3}$	2 massless
vii)	$\mathbf{3}$	$(\mathbf{1}, \mathbf{1}, \mathbf{1})$	$(\mathbf{1}, \mathbf{1}', \mathbf{1}'')$	2 massless

TABLE II. Possible representations of the left-handed lepton doublet ( $L_L$ ), the right-handed neutrino singlets ( $\nu_R$ ), and right-handed charged-lepton singlets ( $\ell_R$ ), when the three Higgs doublets are in a triplet representation  $\mathbf{3}$ .

### 1. Nonvanishing neutrino masses

We start by looking at the case in which  $\nu_R \sim \mathbf{3}$ . From Table II one concludes that there are three possibilities which may lead to nonvanishing neutrino and charged-lepton masses: i)  $L_L \sim \mathbf{3}$ ,  $\nu_R \sim \mathbf{3}$ ,  $\ell_R \sim \mathbf{3}$ ; ii)  $L_L \sim \mathbf{3}$ ,  $\nu_R \sim \mathbf{3}$ ,  $\ell_R \sim (\mathbf{1}, \mathbf{1}', \mathbf{1}'')$ ; and iii)  $L_L \sim (\mathbf{1}, \mathbf{1}', \mathbf{1}'')$ ,  $\nu_R \sim \mathbf{3}$ ,  $\ell_R \sim \mathbf{3}$ . These only lead to nonvanishing charged-lepton masses when the VEV alignment is  $(1, 1, 1)$  or  $(\pm 1, \eta, \eta^*)$ .

Let us consider in detail case i), where all fields are in the triplet representation. Then, Eq. (21) holds and we may parametrize

$$m_\ell = \begin{pmatrix} 0 & b e^{i\beta} v_3 & a e^{i\alpha} v_2 \\ a e^{i\alpha} v_3 & 0 & b e^{i\beta} v_1 \\ b e^{i\beta} v_2 & a e^{i\alpha} v_1 & 0 \end{pmatrix},$$

$$m_D = \begin{pmatrix} 0 & f e^{i\epsilon} v_3^* & d e^{i\delta} v_2^* \\ d e^{i\delta} v_3^* & 0 & f e^{i\epsilon} v_1^* \\ f e^{i\epsilon} v_2^* & d e^{i\delta} v_1^* & 0 \end{pmatrix}. \quad (23)$$

Taking the VEV alignment  $(1, 1, 1)$  or  $(\pm 1, \eta, \eta^*)$ , the eigenvalues of  $m_\ell m_\ell^\dagger$  are

$$a^2 + b^2 + 2ab \cos(\alpha - \beta),$$

$$a^2 + b^2 - 2ab \cos(\alpha - \beta \pm \pi/3), \quad (24)$$

which coincide with the squared masses of the charged leptons. As for the light neutrino mass matrix, we obtain

for the VEV alignment  $(1, 1, 1)$ ,

$$m_\nu = -M^{-1} m_D m_D^T = -M^{-1} \begin{pmatrix} x & y & y \\ y & x & y \\ y & y & x \end{pmatrix}, \quad (25)$$

where  $x = d^2 e^{2i\delta} + f^2 e^{2i\epsilon}$  and  $y = d f e^{i(\delta+\epsilon)}$ .

The eigenvalues of  $m_\nu m_\nu^\dagger$  are

$$M^{-2} [d^2 + f^2 + 2df \cos(\delta - \epsilon)]^2, \quad (26)$$

$$M^{-2} \left\{ [d^2 + f^2 - df \cos(\delta - \epsilon)]^2 - 3d^2 f^2 \sin^2(\delta - \epsilon) \right\},$$

with the latter twice degenerate. This in turn implies that two light neutrinos are degenerate in mass, in contradiction with experiment. This feature remains for the VEV alignment  $(\pm 1, \eta, \eta^*)$ , although the expressions for the eigenvalues become more involved in that case.

We now turn to case ii) where  $L_L \sim \mathbf{3}$ ,  $\nu_R \sim \mathbf{3}$ ,  $\ell_R \sim (\mathbf{1}, \mathbf{1}', \mathbf{1}'')$ . The charged-lepton mass matrix can now be parametrized as

$$m_\ell = \begin{pmatrix} a e^{i\alpha} v_1 & b e^{i\beta} v_1 & c e^{i\gamma} v_1 \\ a e^{i\alpha} v_2 & \omega b e^{i\beta} v_2 & \omega^2 c e^{i\gamma} v_2 \\ a e^{i\alpha} v_3 & \omega^2 b e^{i\beta} v_3 & \omega c e^{i\gamma} v_3 \end{pmatrix}, \quad (27)$$

where  $\omega = e^{2i\pi/3}$ . Taking the VEV alignments  $(1, 1, 1)$ , or  $(\pm 1, \eta, \eta^*)$ , the eigenvalues of  $m_\ell m_\ell^\dagger$  are  $3a^2$ ,  $3b^2$ , and  $3c^2$ , in agreement with our second requirement that there should be three massive, nondegenerate charged-lepton masses. Yet, the analysis for neutrinos is the same as the one performed in case i), thus leading to two degenerate light neutrino masses, which contradicts neutrino data.

Let us now analyze case iii), where  $L_L \sim (\mathbf{1}, \mathbf{1}', \mathbf{1}'')$ ,  $\nu_R \sim \mathbf{3}$ ,  $\ell_R \sim \mathbf{3}$ . In this case, the mass matrices become

$$m_\ell = \begin{pmatrix} a e^{i\alpha} v_1 & a e^{i\alpha} v_2 & a e^{i\alpha} v_3 \\ b e^{i\beta} v_1 & \omega b e^{i\beta} v_2 & \omega^2 b e^{i\beta} v_3 \\ c e^{i\gamma} v_1 & \omega^2 c e^{i\gamma} v_2 & \omega c e^{i\gamma} v_3 \end{pmatrix}, \quad (28)$$

$$m_D = \begin{pmatrix} d e^{i\delta} v_1^* & d e^{i\delta} v_2^* & d e^{i\delta} v_3^* \\ f e^{i\epsilon} v_1^* & \omega f e^{i\epsilon} v_2^* & \omega^2 f e^{i\epsilon} v_3^* \\ g e^{i\xi} v_1^* & \omega^2 g e^{i\xi} v_2^* & \omega g e^{i\xi} v_3^* \end{pmatrix}. \quad (29)$$

For both VEV,  $(1, 1, 1)$  and  $(\pm 1, \eta, \eta^*)$ ,  $m_\ell m_\ell^\dagger = 3 \text{diag}(a^2, b^2, c^2)$  so that we can accommodate nonvanishing nondegenerate charged leptons. Furthermore, for the VEV  $(1, 1, 1)$ , we obtain

$$m_\nu = -M^{-1} m_D m_D^T = -M^{-1} \begin{pmatrix} z & 0 & 0 \\ 0 & 0 & t \\ 0 & t & 0 \end{pmatrix}, \quad (30)$$

where  $z = 3d^2 e^{2i\delta}$  and  $t = 3f g e^{i(\epsilon+\xi)}$ . Thus,  $m_\nu m_\nu^\dagger = 9 \text{diag}(d^4, f^2 g^2, f^2 g^2)$ , and we get two degenerate light neutrinos. The matrices for the VEV  $(\pm 1, \eta, \eta^*)$  are slightly different, but the conclusions are the same. As a result, cases i), ii), and iii) are ruled out by experiment.

Now we consider the possibility that  $\nu_R \sim (\mathbf{1}, \mathbf{1}', \mathbf{1}'')$ . From Table II in Ref. [8] we conclude that one must have  $L_L \sim \mathbf{3}$ , while we can have either  $\ell_R \sim \mathbf{3}$  or  $\ell_R$  in singlet representations. We find that the choice  $L_L \sim \mathbf{3}$ ,  $\nu_R \sim (\mathbf{1}, \mathbf{1}', \mathbf{1}'')$ ,  $\ell_R \sim \mathbf{3}$ , only leads to nonvanishing charged-lepton masses when the Higgs VEV is  $(1, 1, 1)$  or  $(\pm 1, \eta, \eta^*)$ . Similarly, when  $\ell_R$  are in singlet representations, only the representation choice  $L_L \sim \mathbf{3}$ ,  $\nu_R \sim (\mathbf{1}, \mathbf{1}', \mathbf{1}'')$ ,  $\ell_R \sim (\mathbf{1}, \mathbf{1}', \mathbf{1}'')$ , with the VEV alignment  $(1, 1, 1)$  or  $(\pm 1, \eta, \eta^*)$ , allows for nonvanishing charged-lepton masses.

For case iv)  $L_L \sim \mathbf{3}$ ,  $\nu_R \sim (\mathbf{1}, \mathbf{1}', \mathbf{1}'')$ ,  $\ell_R \sim \mathbf{3}$ , the analysis of the charged leptons coincides with that of case i). The matrix  $m_D$  can be easily inferred from Eq. (27) of case ii):

$$m_D = \begin{pmatrix} d e^{i\delta} v_1^* & f e^{i\epsilon} v_1^* & g e^{i\xi} v_1^* \\ d e^{i\delta} v_2^* & \omega f e^{i\epsilon} v_2^* & \omega^2 g e^{i\xi} v_2^* \\ d e^{i\delta} v_3^* & \omega^2 f e^{i\epsilon} v_3^* & \omega g e^{i\xi} v_3^* \end{pmatrix}. \quad (31)$$

Writing

$$M_R = \begin{pmatrix} r_1 e^{i\sigma_1} & 0 & 0 \\ 0 & 0 & r_2 e^{i\sigma_2} \\ 0 & r_2 e^{i\sigma_2} & 0 \end{pmatrix}, \quad (32)$$

we can use Eq. (16) to determine  $m_\nu$ . The expression is long, but the eigenvalues of  $m_\nu m_\nu^\dagger$  are simply given by  $(3d^2/r_1)^2$  and  $(3fg/r_2)^2$ , with the latter twice degenerate. Thus, in this case we also get two degenerate light neutrinos.

The analysis of the remaining case v)  $L_L \sim \mathbf{3}$ ,  $\nu_R \sim (\mathbf{1}, \mathbf{1}', \mathbf{1}'')$ ,  $\ell_R \sim (\mathbf{1}, \mathbf{1}', \mathbf{1}'')$  is straightforward. Indeed, the charged lepton sector coincides with the one of case ii), while the light neutrinos mirror those of case iv). We then conclude that this case is also excluded.

## 2. Vanishing neutrino masses

We now turn to the possibility that  $m_D$  and, thus,  $m_\nu$  have determinant equal to zero, corresponding to at least one massless light neutrino. Clearly, we exclude the possibility that  $m_D = 0$ , because that would lead to three massless light neutrinos. We also exclude two massless neutrinos, and search for cases with only one massless neutrino. The analysis for  $\nu_R \sim (\mathbf{1}, \mathbf{1}, \mathbf{1})$  and  $L_L \sim \mathbf{3}$  follows closely the one made previously for  $\nu_R \sim (\mathbf{1}, \mathbf{1}', \mathbf{1}'')$ . The only cases consistent with nonvanishing charged-lepton masses are: vi)  $L_L \sim \mathbf{3}$ ,  $\nu_R \sim (\mathbf{1}, \mathbf{1}, \mathbf{1})$ ,  $\ell_R \sim \mathbf{3}$ ; and vii)  $L_L \sim \mathbf{3}$ ,  $\nu_R \sim (\mathbf{1}, \mathbf{1}, \mathbf{1})$ ,  $\ell_R \sim (\mathbf{1}, \mathbf{1}', \mathbf{1}'')$ , provided that the VEV alignment is  $(1, 1, 1)$  or  $(\pm 1, \eta, \eta^*)$ .

In case vi),  $m_\ell$  is the same as for case i). As for the Dirac neutrino mass matrix, we get

$$m_D = \begin{pmatrix} d e^{i\delta} v_1^* & f e^{i\epsilon} v_1^* & g e^{i\xi} v_1^* \\ d e^{i\delta} v_2^* & f e^{i\epsilon} v_2^* & g e^{i\xi} v_2^* \\ d e^{i\delta} v_3^* & f e^{i\epsilon} v_3^* & g e^{i\xi} v_3^* \end{pmatrix}. \quad (33)$$

Taking the VEV  $(1, 1, 1)$ , we find that

$$m_D = V_L D_D V_R^\dagger, \quad (34)$$

where  $D_D = \sqrt{3} e^{i\xi} R_3 \text{diag}(0, 0, 1)$ ,

$$V_L = \begin{pmatrix} -\frac{1}{\sqrt{2}} & \frac{1}{\sqrt{6}} & \frac{1}{\sqrt{3}} \\ 0 & -\sqrt{\frac{2}{3}} & \frac{1}{\sqrt{3}} \\ \frac{1}{\sqrt{2}} & \frac{1}{\sqrt{6}} & \frac{1}{\sqrt{3}} \end{pmatrix}, \quad (35)$$

$$V_R = \begin{pmatrix} -\frac{g e^{-i(\delta-\xi)}}{R_2} & \frac{df e^{i(\epsilon-\xi)}}{R_2 R_3} & \frac{d e^{-i(\delta-\xi)}}{R_3} \\ 0 & -\frac{R_2 e^{i(\delta-\xi)}}{R_3} & \frac{f e^{-i(\epsilon-\xi)}}{R_3} \\ \frac{d}{R_2} & \frac{fg e^{i(\delta+\epsilon-2\xi)}}{R_2 R_3} & \frac{g}{R_3} \end{pmatrix}, \quad (36)$$

$R_2 = (d^2 + g^2)^{1/2}$  and  $R_3 = (d^2 + f^2 + g^2)^{1/2}$ . Here  $V_L$  and  $V_R$  are the unitary matrices that diagonalize the Hermitian matrices  $m_D m_D^\dagger$  and  $m_D^\dagger m_D$ , respectively.

Using Eq. (16), we get

$$m_\nu = -V_L D_D X D_D V_L^T \\ = -e^{2i\xi} (d^2 + f^2 + g^2) X_{33} \begin{pmatrix} 1 & 1 & 1 \\ 1 & 1 & 1 \\ 1 & 1 & 1 \end{pmatrix}, \quad (37)$$

where

$$X = V_R^\dagger M_R^{-1} V_R^*. \quad (38)$$

From Eq. (37), we find the eigenvalues of  $m_\nu m_\nu^\dagger$  to be  $m_1^2 = m_2^2 = 0$  and  $m_3^2 = 9(d^2 + f^2 + g^2)^2 |X_{33}|^2$ . Since there are two massless neutrinos, this possibility is ruled out. For the VEV alignment  $(1, \eta, \eta^*)$ , the intermediate steps get more involved but the eigenvalues of  $m_\nu m_\nu^\dagger$  have the same expressions and, therefore, this case is also ruled out.

Finally, it is easy to see that case vii) is also inconsistent with experiment. Indeed,  $m_\ell$  has the same matrix structure of case ii), while  $m_\nu$  is the same as in case vi) that we have just analyzed.

Before concluding this section, let us comment on the type III seesaw mechanism [13]. In the type III seesaw framework, instead of three right-handed singlet neutrino fields, one adds three Majorana neutrinos,  $\Sigma_R$ , in the triplet representation of the gauge group  $SU(2)_L$ ,

$$\Sigma_{iR} = \begin{pmatrix} \Sigma_i^0/\sqrt{2} & \Sigma_i^+ \\ \Sigma_i^- & -\Sigma_i^0/\sqrt{2} \end{pmatrix}, \quad i = 1, 2, 3. \quad (39)$$

The relevant Lagrangian is very similar to Eq. (12) for type I seesaw,

$$-\mathcal{L}_{\text{II}} = \bar{L}_L \sum_{k=1}^3 Y_{\ell,k} \Phi_k \ell_R + \bar{L}_L \sum_{k=1}^3 Y_{\Sigma,k}^* \tilde{\Phi}_k \Sigma_R \\ + \frac{1}{2} \sum_{i,j=1}^3 (M_\Sigma)_{ij} \text{Tr}(\bar{\Sigma}_{iR} \Sigma_{jR}^C) + \text{H.c.} \quad (40)$$

The effective light neutrino mass matrix acquires the same seesaw structure of Eq. (16), with  $M_R$  replaced by  $M_\Sigma$ . As a result, the analysis of flavor structures under the  $A_4$  symmetry is the same as before and all the conclusions hold. In particular, Table II applies with the obvious replacement  $\nu_R \rightarrow \Sigma_R$ .

#### IV. SOFTLY BROKEN $A_4$ SYMMETRY

We now consider the possibility that the effective operator is not invariant under  $A_4$ . This situation is well behaved as long as we guarantee that this non-invariance comes, at the UV level, from terms that do not spoil renormalizability. We therefore consider the possibility that  $A_4$  is broken softly by dimension-three terms contributing to the right-handed neutrino mass matrix  $M_R$  [14]. In this work, we do not aim at performing an

exhaustive analysis of all the different possibilities. For definiteness, we consider here the case  $L_L \sim (\mathbf{1}, \mathbf{1}', \mathbf{1}'')$ ,  $\nu_R \sim \mathbf{3}$ ,  $\ell_R \sim \mathbf{3}$ , so that Eqs. (28) and (29) hold for the charged-lepton mass matrix  $m_\ell$  and the Dirac neutrino mass matrix  $m_D$ , respectively. We choose the VEV alignment  $(1, 1, 1)$ . There are two important features of  $m_\ell$  in this case. First,  $m_\ell$  is diagonalized exclusively through a unitary transformation on the right-handed fields  $\ell_R$ , implying that the PMNS matrix arises exclusively from the diagonalization of  $m_\nu$ . Second, the eigenvalues of  $m_\ell m_\ell^\dagger$  from Eq. (28) are  $3a^2$ ,  $3b^2$ , and  $3c^2$ . Thus, we take  $a = m_e/\sqrt{3}$ ,  $b = m_\mu/\sqrt{3}$ , and  $c = m_\tau/\sqrt{3}$ , and consider  $\alpha = \beta = \gamma = 0$ .

We will now assume that  $A_4$  is softly broken in the right-handed neutrino sector, such that the form of  $M_R$  in Eq. (21) is altered. As a numerical example, we take the symmetric matrix  $M_R$  to be

$$M_R = 10^{14} \text{ GeV} \times \begin{pmatrix} 0.6622 + 7.7769i & -0.4304 + 0.5404i & -0.0490 - 0.4532i \\ -0.4304 + 0.5404i & 5.0726 + 5.9385i & 0.1819 + 0.1479i \\ -0.0490 - 0.4532i & 0.1819 + 0.1479i & 6.5927 + 4.2281i \end{pmatrix}, \quad (41)$$

and, for use in the matrix  $m_D$  of Eq. (29),

$$\begin{aligned} d e^{i\delta} &= (0.7663 + 0.2958i)(246 \text{ GeV}), \\ f e^{i\epsilon} &= (0.7516 - 0.0537i)(246 \text{ GeV}), \\ g e^{i\xi} &= (-0.7477 - 0.5013i)(246 \text{ GeV}). \end{aligned} \quad (42)$$

Upon diagonalization of the neutrino mass matrix  $m_\nu$  given by Eq. (16), we find a nearly degenerate normal neutrino mass spectrum with  $m_1 \simeq 0.1545 \text{ eV}$ ,  $\Delta m_{21}^2 = 7.46 \times 10^{-5} \text{ eV}^2$  and  $\Delta m_{31}^2 = 2.55 \times 10^{-3} \text{ eV}^2$ , which are well within the  $1\sigma$  ranges given in Ref. [15].

Next, we equate the diagonalizing matrix  $U$  [see Eq. (18)] with the PMNS neutrino mixing matrix written in the form  $V \text{diag}(1, e^{i\alpha_M/2}, e^{i\beta_M/2})$ , where  $V$  has the standard parametrization form [16] for the Cabibbo-Kobayashi-Maskawa matrix, and  $\alpha_M$  and  $\beta_M$  are Majorana phases. This leads to  $\sin^2 \theta_{12} = 0.336$ ,  $\sin^2 \theta_{23} = 0.613$ , and  $\sin^2 \theta_{13} = 0.0247$ . According to Ref. [15], the first value is close to its  $1\sigma$  upper bound, while the other two coincide with the best-fit values. Finally, the as-yet unmeasured CP-violating phases turn out to be  $\delta = 0.53\pi$ ,  $\alpha_M = 1.79\pi$ , and  $\beta_M = 1.90\pi$ .

In the above numerical example, the magnitudes of the entries in  $M_R$  are

$$7.83 \times 10^{14} \text{ GeV} \times \begin{pmatrix} 0.997 & 0.088 & 0.058 \\ 0.088 & 0.997 & 0.030 \\ 0.058 & 0.030 & 1.000 \end{pmatrix}. \quad (43)$$

This shows that the current neutrino oscillation data can be easily fitted in flavor models of the type discussed

in this article, if the  $A_4$  symmetry is softly broken in the heavy Majorana neutrino mass matrix  $M_R$  by coefficients that deviate perturbatively (of the order of 10% or less) from the leading  $A_4$ -symmetric terms. Notice also that in the above example a normal (quasi-degenerate) neutrino mass spectrum is obtained. Numerical examples that lead to an inverted neutrino mass hierarchy, and simultaneously to low-energy neutrino parameters in agreement with the present  $1\sigma$  ranges, can be equally constructed.

#### V. CONCLUSIONS

In this paper we have studied the possibility of generating the neutrino masses and mixing in the context of flavor models with three scalar doublets in the triplet representation of the  $A_4$  group and three lepton families. We have shown that none of the possible VEV alignments that corresponds to a global minimum of the scalar potential yields phenomenologically viable charged-lepton and neutrino mass matrices. In particular, there is no representation assignment that leads to a dimension-five neutrino mass operator consistent with the present oscillation data. This in turn implies that, in this minimal  $A_4$  construction, the canonical type I (type III) seesaw mechanism is not consistent with experiment. Notice that, from the point of view of the low-energy effective operator, this conclusion holds for any number of right-handed singlet (triplet) neutrinos, since the dimension-five operator is the same regardless of the number of heavy fields.

Furthermore, since  $A_4$  is a subgroup of  $S_4$ , our conclusions also remain valid in flavor models based on the latter group.

Finally, aiming at constructing a viable scenario, we considered as starting point the type-I seesaw mechanism with three heavy right-handed neutrinos. Through a simple numerical example we then showed that it is indeed possible to get agreement with neutrino oscillation data, if the  $A_4$  symmetry is softly broken at the Lagrangian level by dimension-three right-handed neutrino mass terms.

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## Appendix: Couplings of $L_L L_L$ when $L_L$ is in a singlet representation of $A_4$

Let us consider the group structure of the combination  $L_L L_L$ , when  $L_L$  is an  $A_4$  singlet. We concentrate on the group constraints, ignoring any spinor or  $SU(2)_L$  characteristics. We also note that, in all cases of interest to us, the  $L_L L_L$  coupling matrix *must be symmetric*. Disregarding irrelevant permutations, we must consider the cases

$$\begin{aligned} &(\mathbf{1}, \mathbf{1}, \mathbf{1}), \quad (\mathbf{1}, \mathbf{1}, \mathbf{1}'), \\ &(\mathbf{1}, \mathbf{1}', \mathbf{1}'), \quad (\mathbf{1}, \mathbf{1}, \mathbf{1}''), \\ &(\mathbf{1}, \mathbf{1}'', \mathbf{1}''), \quad (\mathbf{1}, \mathbf{1}', \mathbf{1}''), \\ &(\mathbf{1}', \mathbf{1}', \mathbf{1}'), \quad (\mathbf{1}', \mathbf{1}', \mathbf{1}''), \\ &(\mathbf{1}', \mathbf{1}'', \mathbf{1}''), \quad (\mathbf{1}'', \mathbf{1}'', \mathbf{1}''). \end{aligned} \quad (\text{A.1})$$

We can combine the couplings of  $L_L L_L$  with some other group structure in a  $3 \times 3$  matrix. To explain our notation, we will use the example of  $L_L \sim (\mathbf{1}, \mathbf{1}, \mathbf{1})$ . We construct the matrix of all field products

$$\begin{pmatrix} \mathbf{1} & \mathbf{1} & \mathbf{1} \\ \mathbf{1} & \mathbf{1} & \mathbf{1} \\ \mathbf{1} & \mathbf{1} & \mathbf{1} \end{pmatrix}, \quad (\text{A.2})$$

where a matrix element  $\mathbf{1}$  means that there is at that matrix position an arbitrary complex entry, if we are coupling  $L_L L_L$  to some other group structure transforming like  $\mathbf{1}$  of  $A_4$ , and zero, otherwise. For example, the scalar combination  $(\Phi\Phi) \sim \mathbf{1}$  has couplings to all bilinears of  $L_L L_L$  when  $L_L \sim (\mathbf{1}, \mathbf{1}, \mathbf{1})$ , while a  $(\Phi\Phi) \sim \mathbf{1}'$  will couple to none.

As a further example, consider  $L_L \sim (\mathbf{1}, \mathbf{1}, \mathbf{1}')$ . The corresponding matrix is

$$\begin{pmatrix} \mathbf{1} & \mathbf{1} & \mathbf{1}' \\ \mathbf{1} & \mathbf{1} & \mathbf{1}' \\ \mathbf{1}' & \mathbf{1}' & \mathbf{1}'' \end{pmatrix}. \quad (\text{A.3})$$

This means that a  $(\Phi\Phi) \sim \mathbf{1}$  will only introduce couplings in the upper left  $2 \times 2$  sub-matrix, a  $(\Phi\Phi) \sim \mathbf{1}''$  will only have couplings to  $(L_i L_3 + L_3 L_i)$  with  $i = 1, 2$ , while  $(\Phi\Phi) \sim \mathbf{1}'$  would only couple to  $L_3 L_3$ . For simplicity, we wrote  $L_L = (L_1, L_2, L_3)$ . We also recall that  $\mathbf{1}' \otimes \mathbf{1}'' = \mathbf{1}$ .

The remaining possibilities in Eq. (A.1) lead to

$$\begin{pmatrix} \mathbf{1} & \mathbf{1}' & \mathbf{1}' \\ \mathbf{1}' & \mathbf{1}'' & \mathbf{1}'' \\ \mathbf{1}' & \mathbf{1}'' & \mathbf{1}'' \end{pmatrix}, \quad \begin{pmatrix} \mathbf{1} & \mathbf{1} & \mathbf{1}'' \\ \mathbf{1} & \mathbf{1} & \mathbf{1}'' \\ \mathbf{1}'' & \mathbf{1}'' & \mathbf{1}' \end{pmatrix}, \quad (\text{A.4})$$

$$\begin{pmatrix} \mathbf{1} & \mathbf{1}'' & \mathbf{1}'' \\ \mathbf{1}'' & \mathbf{1}' & \mathbf{1}' \\ \mathbf{1}'' & \mathbf{1}' & \mathbf{1}' \end{pmatrix}, \quad \begin{pmatrix} \mathbf{1} & \mathbf{1}' & \mathbf{1}'' \\ \mathbf{1}' & \mathbf{1}'' & \mathbf{1} \\ \mathbf{1}'' & \mathbf{1} & \mathbf{1}' \end{pmatrix}, \quad (\text{A.5})$$

$$\begin{pmatrix} \mathbf{1}'' & \mathbf{1}'' & \mathbf{1}'' \\ \mathbf{1}'' & \mathbf{1}'' & \mathbf{1}'' \\ \mathbf{1}'' & \mathbf{1}'' & \mathbf{1}'' \end{pmatrix}, \quad \begin{pmatrix} \mathbf{1}'' & \mathbf{1}'' & \mathbf{1} \\ \mathbf{1}'' & \mathbf{1}'' & \mathbf{1} \\ \mathbf{1} & \mathbf{1} & \mathbf{1}' \end{pmatrix}, \quad (\text{A.6})$$

$$\begin{pmatrix} \mathbf{1}'' & \mathbf{1} & \mathbf{1} \\ \mathbf{1} & \mathbf{1}' & \mathbf{1}' \\ \mathbf{1} & \mathbf{1}' & \mathbf{1}' \end{pmatrix}, \quad \begin{pmatrix} \mathbf{1}' & \mathbf{1}' & \mathbf{1}' \\ \mathbf{1}' & \mathbf{1}' & \mathbf{1}' \\ \mathbf{1}' & \mathbf{1}' & \mathbf{1}' \end{pmatrix}, \quad (\text{A.7})$$

respectively.

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